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OFFICE OF THE FIRST MINISTER AND DEPUTY FIRST MINISTER

PUBLIC SERVICE AGREEMENT 2006/07

Objective	Budget (£ million)	Planned outcome for the citizen	Key Service Channel	Targets
1. To assist government in making and implementing well-informed decisions and improving public services	2006-07 Current Expenditure 39.1 Investment 2.6	Good government through collective decision-making.	All Directorates	1.1 To work with Ministers, Departments and others to secure good government, well-informed decisions, excellence in policy and legislation making and high quality services responsive to customer needs.
	2007/08 Current Expenditure 40.1 Investment 0.4	Reformed and modernised public services.	Review of Public Administration Implementation Unit	1.2 To agree a timetable for implementation of the RPA by April 2006 and ensure that departments with responsibility for individual aspects of the reform programme adhere to this time table with a view to achieving full implementation by May 2009.
		Better public services through improved development of Infrastructure.	Economic Policy Unit	1.3 To continuously improve public services through the development of electronic delivery channels, by working with Departments and others to develop the necessary strategies and policies, and to shape and guide their practical implementation. To implement early phases of Multi Channel Contact Centre Strategy by 30 Sept 2007. 1.4 Working, in conjunction with DFP and the SIB, to provide the necessary policy and guidance framework for PPPs and PFI to help ensure they can make an effective contribution to the delivery of some [£4.9 bn] of investment over the next three years.

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<p>2. To promote equality of opportunity, human rights and improved community relations, tackle poverty and social disadvantage, and meet the needs of victims and survivors.</p>	<p><u>2006/07</u> Current Expenditure 30.9 Investment 1.8</p> <p><u>2007/0 8</u> Current Expenditure 31.0 Investment 10.3</p>	<p>A more equal, inclusive and reconciled community.</p>	<p>Equality Directorate</p>	<p>2.1 Advance equality of opportunity, reduce discrimination and barriers to participation by:</p> <ul style="list-style-type: none"> • improving legislation; • supporting the Equality Commission for Northern Ireland.; and • promoting effective implementation of Section 75 of the Northern Ireland Act 1998 across Northern Ireland Departments. <p>2.2 Working with all Departments, put in place co-ordinated strategic action to achieve measurable improvements across a range of indicators in:</p> <ul style="list-style-type: none"> • Gender equality; and • Equality and social inclusion for people of different sexual orientation, disability and older people. <p>2.3 Working with other Departments, put in place co-ordinated strategic action linked to a range of indicators to achieve measurable improvements in race relations and racial equality.</p> <p>2.4 Publish a triennial Action Plan on, “A Shared Future” to include actions to achieve improvements in good relations across a range of indicators, an enhanced Community Relations Council and a new District Council Good Relations Challenge Programme.</p> <p>2.5 Working with other Departments and agencies, put in place strategic action to tackle sectarianism, racism, homophobia and hate crime against people with disabilities.</p>

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		<p>A society where the rights, interests and contribution of children and young people are recognised, upheld and promoted.</p>	<p>Equality Directorate</p>	<p>2.6 Working with other Departments, put in place co-ordinated policy and action and a range of indicators to reduce the number of households and children living in poverty and improve the prospects, opportunities and living conditions of those in the most disadvantaged areas – including halving the number of children in relative low income households between 1998-99 and 2010-11, on the way to eradicating child poverty by 2020.</p> <p>2.7 Working with other Departments, improve support and service delivery for victims and survivors by co-ordinated strategic action at regional and local level including the establishment of a Commissioner for Victims and Survivors.</p> <p>2.8 Working with other Departments, put in place an over-arching, inter-departmental strategy, associated actions and indicators to uphold the rights and meet the needs of Children and Young People linked to support for the Office of the Commissioner for Children and Young People and the Minister for Children.</p>

In addition the Department shares in the achievement of:

- The Department of Finance and Personnel’s targets: “By March 2006 to implement a common accounting system across NICS departments – and by March 2008, to have migrated NI departments’ transaction processing activities to a Single Shared Service Centre, in order to improve the efficiency and quality of NICS financial management and reporting” and “By April 2006 to commence introduction of Human Resource systems and services to reform the way HR is delivered to the NICS”.
- The Department of Enterprise, Trade and Investment’s targets: “During the period 2005-08, reduce the productivity gap (measured by GVA per hour worked) with the UK” and “During the period 2005-08, increase the percentage of the Northern Ireland working age population who are economically active and increase the NI employment rate”.