

**OFMDFM Departmental Board
Wednesday 26 November 2008 At 1.30 P.M.
Glass House Stormont Castle**

AGENDA

1. **Minutes of 29.10.08 Meeting** (5 minutes)

2. **Matters Arising (Action Points Progress)** (10 minutes)

3. **Current Context**
 - (a) NI Direct (20 minutes) **Colm Shannon**
 - (b) Executive Business - current issues **Rosalie Flanagan**
(10 minutes)

4. **Strategic Priorities**
 - (a) Draft Complaints Procedure (15 minutes) **Deirdre Kenny**

5. **Resource and Risk Management**
 - (a) Financial Report (15 minutes) **Jackie Kerr**
 - (b) Corporate Services Update (10 minutes) **Deirdre Kenny**

6. **Reform Projects Update**
 - (a) Business Change Highlight Report (10 minutes) **Deirdre Kenny**
 - (b) Corporate Development Project (10 minutes) **John McMillen**

7. **Communication**
 - (a) Departmental Brief (10 minutes) **Members**

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8. Board's Forward Plan (10 minutes)

9. Any Other Business

10. Date of Next Meeting – 10.00 a.m. on Thursday 18.12.08